

## **Instructions for Attending a 341 Meeting Via Zoom Video Conference**

Effective immediately and until further notice, 341(a) Meetings of Creditors will be conducted via video conference. The structure and criteria of a traditional meeting will still apply, including the requirements for debtors to present appropriate identification and answer all required United States Trustee questions.

### **Language Assistance:**

Counsel, if your client needs language assistance, please notify our office in advance of the hearing so we can be prepared to conference in the language interpreter. Please send all inquiries to [info@mod13.com](mailto:info@mod13.com).

### **Attorneys:**

***Please test the Zoom conferencing with your clients before joining the 341(a) meeting. If your client is not able to turn on their audio or video, your matter will be trailed to the end of the hour.*** Generally, the meetings will be held on the hour. Approximately 4 to 6 cases will be called each hour.

Debtor(s) identification and social security number will need to be verified prior to the meeting. Copies of the Debtor(s) identification and proof of social security number must be uploaded through Bankruptcy Documents ([www.bkdocs.us](http://www.bkdocs.us)) along with a Declaration Regarding Confirmation of Identity and Social Security Number. If you do not have access to Bankruptcy Documents, you must register an account by visiting <https://www.bkdocs.us/>.

### **Creditors:**

Creditors, please inform our office that you will be attending at least 24 hours in advance of the hearing by phone (209) 576-1954 or email [info@mod13.com](mailto:info@mod13.com).

### **General Rules:**

**Please arrange to be in a quite area** from whatever location you are calling. Please turn off radios, TV's, music players or any other extraneous noise that might interfere with the conduct of the meeting. You should arrange that children, pets, or any other non-participants in the hearing are excluded from your calling space for the duration of the hearing.

If for any reason you are disconnected or the conference is terminated early due to technical problems and your case has not been called, please log back into the meeting provided in the PDF by clicking the correct 341 meeting date.

### **Meeting Instructions for Zoom by Computer, Laptop, Tablet, or Smartphone:**

1. From the trustee's website [www.mod13.com](http://www.mod13.com), click on the appropriate 341 hearing date, and use the link listed to join the correct room. You can access the 341(a) meeting with any computer, laptop, tablet, or smartphone with a camera.
2. Please download and run the application to install Zoom on your computer/laptop. If you cannot download or run the application, click the "join from your browser" link and it will automatically install the Zoom application. (For Computers and Laptops)
3. If you are using a tablet or smartphone, please download the "Zoom Cloud Meetings" app from the Apple App Store or Google Play Store in advance of the meeting.
4. When logging in, please use your **FIRST** and **LAST** name so we know who is in the room.
5. Join the room 10 minutes prior to your scheduled hearing and **test your audio and video feeds**. You **must** turn on your audio and video to be seen and heard by the Trustee.
6. We are conducting multiple 341s each hour, and you will not be brought into the room until your case is called.
7. If you need language assistance, please let us know in advance of the hearing so we can make the necessary arrangements.
8. Contact our office at **(209) 576-1954** if you have any questions or technical difficulties.